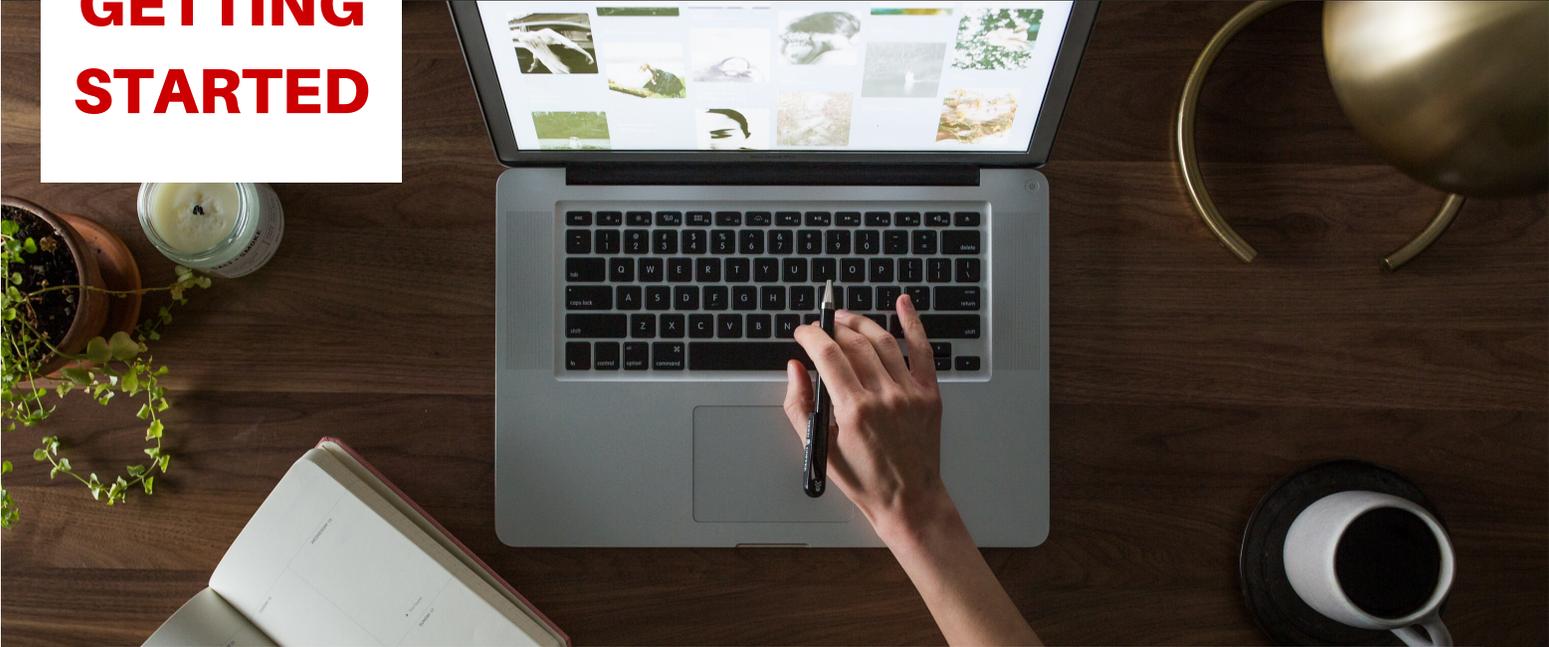


**GETTING  
STARTED**



# WINDOWS ACTIVATION

**THIS IS REQUIRED**



## Getting Started

Upon receipt of your package(s), carefully remove contents without damaging the computer or accessories. Consider keeping the original box and packing materials.



## Setting Up

Set up the system in the desired location of your home/office, allowing for proper fan ventilation. Once complete, plug the unit into the wall outlet and power on computer.



## Username & Password

Follow the on-screen instructions guiding you through first time set up. This includes creating user name and password, and establishing internet connection.

## We're here for you!

If your order arrived damaged from shipping or is missing any items, call 1.844.525.7300 or email [ecommercesales@thinkdynamic.com](mailto:ecommercesales@thinkdynamic.com)

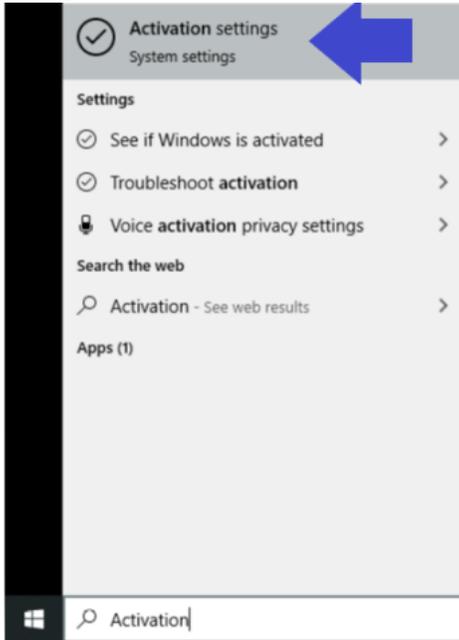
# WINDOWS INITIAL SETUP

When you first turn the computer on, Windows will walk you through assigning basic settings, such as the time zone, user account and passwords, etc. This process will only take a few minutes to complete, and afterwards you will be ready to use your computer. Once you are through the setup process, and on the main Windows desktop, and connected to the internet, your copy of Windows 10 will need to be activated with Microsoft's servers.

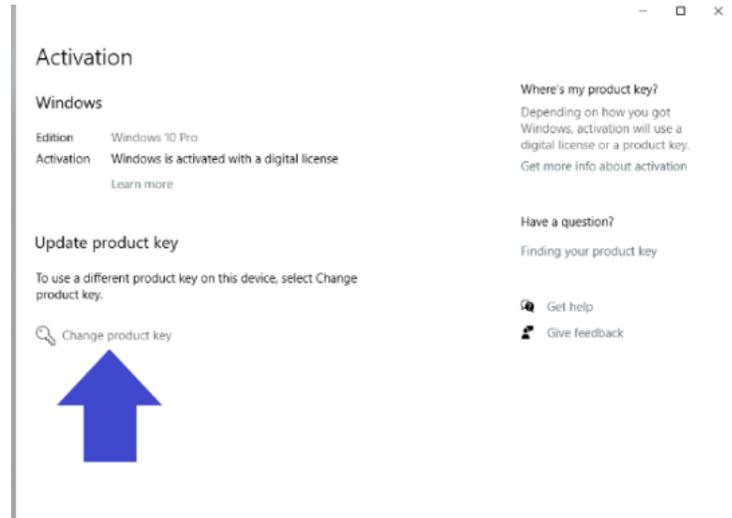
## Step 1 Type "Activation" into the windows search bar



## Step 2 Click "Activation Settings"



## Step 3 Click "Change Product Key"



## Step 4 Enter 25 digit product key from Windows Certificate of Authenticity (COA)

### PRODUCT KEY LOCATION

**Laptop:** bottom of the unit or under the battery if it is an externally removable battery

**Desktop:** on the side of the unit

*Part of the product key maybe be covered for additional security. If so, carefully scratch to reveal the beginning portion of the product key*



### SHIPPING DAMAGE?

If your order was damaged in shipping, PLEASE let our support team know immediately. We take every precaution to prevent any damage during shipping with quality packing materials and practices.

However, once the order leaves our facility, it is no longer under our direct control. If possible, please send us pictures to [ecommercesales@thinkdynamic.com](mailto:ecommercesales@thinkdynamic.com) and we will get the issue resolved right away.

### NEED TROUBLESHOOTING HELP?

1.844.525.7300

Monday-Friday 8 a.m. - 4 p.m. CST

[ecommercesales@thinkdynamic.com](mailto:ecommercesales@thinkdynamic.com)